

Product Announcement

Customer Version

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Withdrawal Notice for HSM 8000 Product Range

This formal notice is issued to provide information about the planned withdrawal of the entire HSM 8000 family of hardware security modules, together with the associated software. The payShield 9000 family launched in October 2009 is the direct replacement for the HSM 8000 family offering a seamless upgrade for both RG7000 and HSM 8000 customers. Every variant of performance available on the HSM 8000 platform is available on payShield 9000 at a similar price point but with the added advantage of a second power supply unit (PSU) and dual Ethernet host ports for high resilience data centre installations.

Recognising that many existing HSM 8000 customers will need extra capacity, the withdrawal plan provides a last-time-buy period on hardware.

In addition Thales is committed to providing support on the HSM 8000 until December 2014. Thales looks forward to continuing to support our customers worldwide by providing a comprehensive and easy migration path to the payShield 9000 platform.

Withdrawal Notice Summary

Products and Services Affected

- All hardware and software products including spares and upgrades in the HSM 8000 range
- HSM 8000 base and custom software services
- HSM 8000 hardware and software maintenance contracts

Key Dates

- No new HSM 8000 hardware orders accepted after 30th September 2011
- No orders for new HSM 8000 software customisation services accepted after 31st December 2012
- Bug fixes and hardware repairs on base and custom HSM 8000 installations available until 31st December 2014 subject to a valid maintenance contract being in place
- Product end-of-life for support purposes on 31st December 2014 for HSM 8000

Please contact your local Thales Account Manager or Reseller for further information. We look forward to continuing to support your security needs.